SAFE HOLIDAYS

Your health and safety has always been our priority

We have worked with our consultants and suppliers to draw up safe and effective procedures with the aim of satisfying the safety of our guests and collaborators. This is by carefully analysing the rules dictated by the World Health Organization, the Italian and regional authorities and by the associations in our sector and by adopting all the measures required by the competent authorities.

Each of these contains numerous procedures and checks which we make sure are carried out thoroughly.

We are always updated when the general conditions change, as indicated by the health organizations responsible for ensuring the safety and serenity of our guests and collaborators.

Marco Bongiovanni
CEO, BAJA HOTELS SPA
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WE TAKE CARE OF YOU IN JUST A FEW STEPS

here is a short guide for a worry-free holiday
Our team duly trained and informed about the procedures and actions to follow in order to guarantee all our guests a safe holiday.

We will all be wearing protective masks AND a smile in our eyes to show we are happy we can host you safely.
SPEEDY
CHECK-IN
CHECK-OUT

We have provided a speedy check-in service through an intuitive electronic application. You can do this with us directly on site, comfortably seated at the bar, starting your holiday with a welcome drink.

In the meantime, the luggage will be sanitized and delivered to your room. The law requires presentation of identity documents which would be preferable to have in advance. The traditional check-in service at the reception will still be guaranteed in complete safety, ensuring safe distancing and including the use of all sanitization devices.

The check-out can be started comfortably from your room with only the payment operations completed at reception.
The rooms are clean and safe

Together with our team of technicians and our supplier Ecolab, we have integrated our already scrupulous sanitization process:

- We use special detergents for sanitising all surfaces of the room and textiles.
- We have set up a targeted program for each guest change.
- We have sanitised the air conditioning systems.
- Our certified laundry has adopted all the necessary and foreseen safety measures.

The rooms are clean and safe.
HOTEL spaces

We sanitise tables and chairs for every use.

We use a simple placeholder to communicate “it’s sanitised”, if this is absent, immediate sanitisation can be requested before sitting down.

Customers are obliged to use masks in common places indoors and moving around. Once you are seated at your table, the masks can be removed.

In common areas, hand sanitising gels will be available.

All areas will be equipped with special signs to facilitate spacing.

RESTAURANT SERVICE

In the restaurant areas, the safe distance between tables will be ensured: with guests near to their own family members but distant from others.

The use of masks is required for guests at the entrance and exit of the restaurant and in the common areas where distances are less than 1.5 meters.

The menus will be available through intuitive applications, but when necessary we can provide “disposable” copies.

Breakfast

the buffet will be replaced with breakfast served directly at the table, ensuring a wide selection of products as per usual. Customers can also order their choices with a simple message the night before indicating delivery time.

Lunch

Enjoy the service seated at your table that will remain your own throughout your stay.

Dinner

Enjoy the service seated at your table that will remain your own throughout your stay.

American Bar

Having a drink at a table or simply wandering around and enjoying the view is an important part of a holiday.
Immerse yourself in our panoramic pools ... sun and relaxation without worries

BEACH & pool

Imagine turquoise sea, fringed with startling white sand and dotted with myrtle bushes.

In the beach and pool area we have activated spacing measures:

- The umbrellas and deck chairs at 4.5 meters.
- The equipment will be sanitized at each guest change.

Our bathing assistants are trained to guarantee maximum safety and assistance.

Chemical and microbiological analysis of the swimming pool water will be carried out.
Baja Hotels has a medical service which will be available at set times in one of our areas, which are a few hundred meters from each other.

If required, the doctor can make visits.