

ABI D'ORU BEACH HOTEL AND SPA

This year we will open only 70 of our 140 rooms available, recreating the atmosphere of a “boutique hotel” but maintaining the facilities of a resort.

Our spaces have been increased, along with our services and attention to the well-being of our guests, guaranteeing them a serene and safe holiday.

As a consequence, we are now short of some room categories, for this reason we are sending a STOP SALES as follow:

- **STOP SALES for all STANDARD Rooms from June 26th until September 20th (included)**
- **STOP SALES for all SUPERIOR Rooms from July 15th until August 20th (included)**

We take also the opportunity to share some measures that we have put in place to increase the safety of our guests:

Staff: All our staff are undergoing refresher courses and training and will be equipped with gloves and masks, so that they can take care of each guest in the utmost respect of distancing measures. Common areas will be cleaned constantly, in particular the handles, handrails and buttons in lifts.

Check-in: This can be done in advance or directly in our sea-view terrace with a welcome drink. All documents will be requested in advance so that we have the necessary information for registration and guests can start enjoying their holiday right away.

Communication: On arrival you will be asked for a mobile number so that we can communicate with you quickly, by phone or WhatsApp.

Rooms: They will be sanitized and cleaned with specialized products. Sheets and towels will be washed at almost 200°F and alcohol gels will be provided so that all surfaces can be kept clean and disinfected at all times.

Room Service: Guests can order breakfast and dinner via message the night before, telling us what they would like and the delivery time.

Dinner: For those who want to eat in our restaurants we will be happy to accept reservations in advance and set up appropriately tables at a safe distance according to the protocols.

Bar: For those who wish to enjoy an afternoon refreshment, an aperitif or a digestif after dinner, our bar is set up to serve safely. We have increased the spacing of the furniture in our lounge and terrace to ensure social distancing.

Supplies: All incoming goods are subjected to strict sanitary protocols by our suppliers and, once in the hotel, are checked and pre-stored in a dedicated environment, where they are disinfected before entering the processing or distribution areas.

Spa: All our therapists will undergo testing. All areas will be disinfected according to the strictest sanitary protocols. Massage rooms will be disinfected before and after each treatment. Access to the Spa will be limited to clients who have booked, and bookings will be spaced 15 minutes from each other.

Beach: Beach umbrellas will be 15 feet spaced from each other to ensure increased safety. We will provide our guests with a Beach Service to enjoy salads, drinks, aperitifs and snacks on their loungers.

We are optimistic!
Ready and happy to welcome our guests.

Nicola Monello
ABI D'ORU BEACH HOTEL & SPA
Director of Sales

